



Sandwell

SEND IASS

Contact us:

0121 555 1821

SENDIASSenquiries@actionforchildren.org.uk

Cape Hill & Bearwood Children's Centre,
Corbett Street, Smethwick, B66 3PX

(Special Educational Needs &
Disabilities Information, Advice
& Support Service)

What do we offer?

- A service for parents/carers of children & young people with SEND and for young people with SEND
- We help to prepare for meetings regarding SEND
- We help to build your confidence to express your views and concerns
- Partnership working with other professionals to develop positive relationships
- We help to understand letters, forms and reports
- Information training sessions around Education Health Care Plans and current systems and processes
- Direct link to Sandwell Parent Voice, parent carer forum
- Referrals and signposting to other useful agencies

What you can expect from us:

- A friendly & approachable team who will listen
- Confidential and impartial information and advice by telephone, email and face-to-face
- Information to help you understand the SEND legal framework and work through the SEND processes
- Help you to work closely with other professionals to get your views heard
- Help your understanding of your rights regarding SEND